Music noise from indoor venues and the South Australian Planning System

Updated July 2015

EPA 279/15: This guideline replaces Development proposal assessment for venues where music may be played (September 2003). It assists planning authorities and proponents of development to understand the position of the Environment Protection Authority (EPA) on development of indoor entertainment venues and other premises at which music may be played, and for new noise sensitive development proposed near an existing music venue.

Introduction

This document provides guidance on:

- the EPA’s position on changes to the South Australian planning strategy or Development Plan Amendments that may create an interface between a noise sensitive landuse¹ and an indoor music venue.
- development applications or major development proposals involving an indoor music venue that are assessed by a planning authority or subject to a liquor licence application where an interface between a noise sensitive landuse and an indoor music venue may be created.

This guideline applies to both new indoor music venues and new encroaching noise sensitive landuses. It does not address noise associated with large-scale outdoor entertainment areas. It also provides general information on other noise sources associated with entertainment venues which may require assessment by planning authorities, such as noise from patrons, car parks, and small-scale outdoor entertainment areas.

Proper assessment of indoor music venues: Why is it important?

Modern music generally has a considerable amount of bass energy associated with the beat component of the music. Bass frequencies pass through a building façade with greater ease than higher frequencies (the component of music generally associated with lyric and melody). This often results in a pronounced bass beat in the complete absence of other components of the music within an affected building. This noise can be disturbing even at very low levels and is generally the cause for complaint, particularly where it continues into the early morning hours.

The amenity value of a noise sensitive area—that is, an area with residences, hospitals, motels and the like—can be adversely affected by unwanted noise, particularly music noise. The amenity value of the area will usually be adversely

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¹ Noise sensitive landuses include residential housing, childcare centres, educational establishments, hospitals, nursing homes, parklands and recreation areas.
Music noise from indoor venues

affected if the noise is easily perceived\(^2\) by an average person engaged in an activity appropriate to a particular location—for example, conversation in an outside area, recreation in a living room, and resting or sleeping in a bedroom.

Noise associated with music from entertainment venues, public halls, hotels and the like has been a frequent cause of complaint to the EPA, Consumer and Business Services, local government and the police. Resolution of these complaints can be very difficult, and usually compromises activities at the venue while not fully satisfying the concerns of affected residents. It is important that the first occupancy is protected by the encroaching development (music venue or residential development) taking responsibility for any noise attenuation to their new development. Properly located, designed and operated entertainment venues need not have an adverse effect on the amenity value of surrounding areas.

Denser development and high-rise inner city living have become more popular and it is now recognised that, in addition to a criterion for the design of a music venue, it is also necessary to have a criterion to protect the internal noise amenity for noise sensitive development encroaching on an existing music venue.

Complaints about music venue noise are dealt with (if the venue has a liquor licence as is mostly the case) by Consumer and Business Services with the support of the SA Police Licensing Enforcement Branch.

Addressing noise issues associated with indoor music venues

The major components of the South Australian planning system—Planning Strategy, Development Plan, development application, and major development or project—are interconnected and the system is regulated through the Refugee Act 1993 and the Development Regulations 2008. Within this framework the EPA provides advice on proposed changes to the Planning Strategy and Development Plans, and assesses referred development applications and major development or project applications.

Through the planning system the EPA may provide advice on matters relating to new indoor music venues in order to reduce potential environmental nuisance caused by noise. However, the EPA’s involvement in assessment matters related to indoor music venues is limited and much of the assessment is undertaken by the planning authority and Consumer and Business Services.

If the issues raised in this guideline are properly considered at the planning stage, the entertainment venue should be able to operate without adverse impact. In addition, the considerable cost and logistics of addressing a complaint may be offset by addressing the issues prior to development.

South Australian Planning Strategy

At the Planning Strategy stage of the planning system the EPA will have an interest in the location of land identified for development, such as mixed use development where indoor music venues may be present, and in ensuring that high-level planning policy in respect of such development is incorporated into the various volumes of the Planning Strategy.

When an amendment to the Planning Strategy is prepared, it is the EPA’s position that:

- key areas identified for development, such as mixed use development in which indoor music venues may be present, will not create landuse conflicts through exposure of noise sensitive landuses to unacceptable noise
- principles and policies that reference noise management are included to enable further consideration and expansion of those principles and policies in other levels of the planning system.

Development Plan Amendments

At the Development Plan Amendment stage the EPA will have an interest in proposed changes to planning policy or rezoning of land that could create an interface between a noise sensitive landuse and an indoor music venue.

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\(^2\) ‘Easily perceived’ means that the noise is perceived during the normal course of the appropriate activity while the listener is making no special effort to hear the noise.
Music noise from indoor venues

It is the EPA's position that when changes to planning policy or rezoning of land are proposed through the Development Plan Amendment process:

- key areas identified for development in which indoor music venues may be present will not create landuse conflicts through exposure of noise sensitive landuses to unacceptable noise
- the Statement of Intent should propose to investigate any potential noise issues related to indoor noise venues; if not the EPA will recommend additional investigations to be undertaken
- the Development Plan Amendment proposes policy for inclusion in the Development Plan, or there is existing policy in the Development Plan, to avoid or mitigate adverse noise impacts arising from an indoor music venue.

Such policy could include the Noise and Air Emissions Overlay, the Interface between Land uses module, or specific principles of development control from the South Australian Planning Policy Library – Version 6 (2011). Inclusion of such policy enables the proper assessment of noise impacts in association with indoor music venues at the development application stage.

Development applications and major developments

An indoor music venue is not a category of development application that would be referred to the EPA. At the major development stage the EPA may have an interest if a proposed development that incorporates a new indoor music venue would expose existing noise sensitive landuses to unacceptable noise.

However, the EPA’s involvement in assessment matters related to indoor music venues is limited and much of the assessment is undertaken by the planning authority and Consumer and Business Services.

The following information will assist planning authorities and Consumer and Business Services to undertake an assessment of a development application involving an indoor music venue.

Certification by an acoustic engineer

When a development application is prepared it would be prudent for a competent acoustic engineer to be engaged to assist with the design of any proposed music venue or any noise sensitive development encroaching up to an existing music venue.

As part of the development application assessment process, the acoustic engineer should provide ‘certification’ (a letter or a report) attesting that the music venue or residential and other noise sensitive development is designed to achieve the music noise criterion as noted in this guideline. The planning authority may wish to engage an acoustic engineer of its own to review the certification provided during the assessment process.

The certification process provides an objective means to assess the music noise impact; however, notwithstanding the benefits of resolution of potential music noise issues at the planning stage, the planning authority should note that the acoustic engineer’s certification process can be a significant cost and time burden for some proponents.

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3 The Interface between Land uses module from the South Australian Planning Policy Library – Version 6 (2011) contains noise criteria for indoor music venues. However, the criteria are from the EPA Guideline Development proposal assessment for venues where music may be played (September 2003), and vary from the criterion described in this updated version of the guideline.

4 An acoustic engineer will have an appropriate engineering qualification with an acoustic component, sufficient experience in acoustics, is eligible for full member status of both the Australian Acoustical Society and the Engineers Australia and will carry sufficient professional indemnity insurance to cover any potential loss due to the consultancy.
The following information is for the use of consultants preparing an application for, or a planning authority undertaking an assessment of, development that includes an indoor music venue or would create an interface between an indoor music venue and a noise sensitive landuse.

**New music venue**

If the development is for a venue at which music is the prime source of entertainment, such as a night club, or is such that music noise is likely to be audible outside the venue, the planning authority should require certification from a competent acoustic consultant that the building is designed to achieve the music noise criterion as noted below.

**Noise criterion**

The EPA recommends the following design criterion be applied by an acoustic engineer for certification.

The music noise (L\(_{10,15}\)) from an entertainment venue when assessed externally at the nearest existing noise sensitive location should be:

Less than 8 dB above the level of background noise (L\(_{90,15}\)) in any octave band of the sound spectrum.

The above criterion can be expressed as follows:

\[ \text{L}_{\text{CT},10,15} < \text{L}_{\text{CT},90,15} + 8 \text{ dB} \]

The design criterion is for use by an acoustic engineer, and is not intended to be used as a condition of development approval as it is difficult to measure and enforce.

**Background noise**

The background noise level (L\(_{\text{CT},90,15}\) and/or L\(_{\text{A},90,15}\)) should be the lowest background noise level measured over a 15-minute period during the time of day when the proposed development will operate. Typically the lowest background noise level would be found in the early morning hours.

**Maximum internal noise level**

The acoustic engineer will design with an assumed maximum level of noise within the premises which is representative of the noise level associated with the type of entertainment proposed for the premises. It is generally derived by measurement at a similar venue. If the maximum level of noise assumed for the purposes of certification is exceeded during operation of the venue, the level of noise external to the premises will also be higher than certified.

**Monitoring devices**

Where it is likely that the internal music noise level will vary substantially, which may occur when different entertainers use the premises (DJs, live bands, different forms of music on different evenings), the planning authority may consider requiring the proponent to install an inhouse music system which the entertainers must use, and which incorporates a device to monitor and control the internal noise level. Such a device controls the inhouse amplification equipment so that the maximum internal noise level certified by the acoustic engineer is not exceeded. A competent acoustic engineer will have details of such equipment.

**Encroaching residential development**

If a development includes noise sensitive landuses near an existing indoor music venue where it is likely that noise from the indoor music venue may be audible inside the sensitive development, the planning authority should require certification by a competent acoustic engineer that the music noise criterion as noted below will be achieved inside the subject premises.
**Certification criterion**

The EPA recommends the following criterion be applied by an acoustic engineer for certification:

> Noise from any music venue must not exceed 43dB $L_{eq}$ in any one-third octave band between and including 31.5Hz and 125Hz when assessed inside a noise sensitive development, including a bedroom and living room of a residential or short term accommodation premises—with windows closed.

This also applies where the receiver is located in the same building as the amplified music venue, eg an upstairs residential apartment in a multi-story mixed use development with a separately owned commercial music venue (eg tavern) on the ground floor.

This does not apply where noise sensitive development - including short-term accommodation premises - and amplified music venue are within the same building and are owned and operated by the same entity e.g. a hotel with accommodation up stairs and a music venue downstairs.

**Acoustic treatment**

In most cases certification will be required from the acoustic engineer specifying what acoustic treatments are to be incorporated in the venue or noise sensitive premises. This might include roof treatment, double glazing, entrance ‘airlocks’, treatment of air conditioning and ventilation systems, and so on.

**Conditions of approval**

The planning authority will need to determine the appropriate conditions to be attached to any development approval (with consideration given to any conditions recommended in the certification from the acoustic engineer), but matters that may need conditioning include:

- hours of operation
- implementation of the acoustic treatment measures nominated by the acoustic engineer in order to meet the criteria required by the certification (the treatment measures may be applied at the new music venue or to the sensitive use encroaching on the existing music venue)
- limiting the internal noise level during operation of the music venue to that assumed by the consultant during certification in order to ensure that the external noise level at the music venue is not exceeded
- installation of an in-house music system which the entertainers must use, and which incorporates a device to monitor and control the internal noise level.

For developments that are particularly noise sensitive, compliance checking by an acoustic engineer that confirms the criterion and other conditions of approval have been achieved could be required prior to occupation of the premises. Compliance checking would be of benefit where particular acoustic treatments were required, and/or where a limiting device was requested to be installed.

In situations that are unlikely to have an adverse impact on the nearest noise sensitive location (such as where only ‘background’ music is proposed to be played in a restaurant and the nearest residential premises are at a substantial distance), an alternative to the certification process may be an operating condition which states that the music noise shall not be audible at the nearest noise sensitive location.

**Other noise associated with indoor music venues**

Notwithstanding music noise, other noise sources associated with entertainment venues may require assessment by planning authorities.
Music noise from indoor venues

**Patron noise**

Noise from patrons approaching or leaving entertainment venues is a frequent cause of complaint and would be addressed by Consumer and Business Services with the support of the SA Police Licensing Enforcement Branch. When assessing proposals to develop entertainment venues planning authorities could consider how design, such as the location and design of fencing and entrances to such venues, could assist in keeping patrons away from noise sensitive areas.

Developers should seek advice from an acoustic engineer to minimise potential impacts on the area.

**Car park noise**

Car parks associated with entertainment venues tend to be a gathering place for patrons as they arrive at or leave the venue. Venue patrons often have little regard for the amenity of residents in properties adjacent the car park. The noise of slamming car doors, revving car engines and squealing tyres can be disturbing.

Careful choice of car park location is essential to the proper planning of entertainment venues.

Proposals for venues:
- with large car parks
  and/or
- where the car park is adjacent to residential areas without the buffer of a major road or substantial distance, eg less than 50 metres
  and/or
- where the proposed closing time is in the early morning hours,

should be referred to an acoustic engineer for advice on minimising car park noise.

**Small-scale outdoor entertainment areas**

Some entertainment venues have small-scale outdoor areas where patrons may gather, eg hotels, taverns and sporting clubs with beer gardens. Noise from music (background music or featured entertainment) and patron noise (voices, laughter, etc) can be disturbing. Such areas should not be located where they may impact upon any noise sensitive landuse. The impact of music noise is generally greater than people noise, so some outdoor areas may be suitable for people to gather but not suitable for music.

Where the risk of disturbance is not great but some noise sensitive landuses are nearby, a condition of development approval should prevent use of the area late at night.

**Glossary**

- **dB**
  decibel; the unit of measurement for noise levels.

- **dB(A)**
  ‘A’ weighted decibel; the ‘A’ weighting approximates to the frequency sensitivity of the human ear.

- **Hz**
  Hertz; unit for frequency.

- **L_{10,T}**
  the noise level that is exceeded for 10% of the observing period T.

- **L_{90,T}**
  the noise level that is exceeded for 90% of the observing period T.

- **L_{A10,T}**
  the A weighted noise level that is exceeded for 10% of the observing period T.

- **L_{A90,T}**
  the A weighted noise level that is exceeded for 90% of the observing period T.
**LOCT**₁₀ the L₁₀ of the noise level in a specified octave of the sound spectrum.

**LOCT**₉₀ the L₉₀ of the noise level in a specified octave of the sound spectrum.

**T** time in minutes.

**Disclaimer**

This publication is a guide only and does not necessarily provide adequate information in relation to every situation. This publication seeks to explain your possible obligations in a helpful and accessible way. In doing so, however, some detail may not be captured. It is important, therefore, that you seek information from the EPA itself regarding your possible obligations and, where appropriate, that you seek your own legal advice.

**Further information**

**Legislation**

Online legislation is freely available. Copies of legislation are available for purchase from:

Service SA Government Legislation Outlet
Adelaide Service SA Centre
108 North Terrace
Adelaide SA 5000

Telephone: 13 23 24
Facsimile: (08) 8204 1909
Website: [shop.service.sa.gov.au](http://shop.service.sa.gov.au)
Email: [ServiceSAcustomerservice@sa.gov.au](mailto:ServiceSAcustomerservice@sa.gov.au)

**General information**

Environment Protection Authority
GPO Box 2607
Adelaide SA 5001

Telephone: (08) 8204 2004
Facsimile: (08) 8124 4670
Freecall: 1800 623 445 (country)
Website: [www.epa.sa.gov.au](http://www.epa.sa.gov.au)
Email: [epainfo@epa.sa.gov.au](mailto:epainfo@epa.sa.gov.au)