



► **Le Fevre Penninsula**

Community engagement report 13 August 2018

'Come and meet the EPA' community session held
on 2 August 2018



Background/overview

The EPA hosted a 'Come and meet the EPA' community drop-in session on 2 August 2018 to provide an opportunity for residents of the Le Fevre Peninsula to talk to EPA staff to answer any questions they may have about the EPA's activities in the area. The objectives of the session were to:

- Raise awareness of the EPA's role and activities across the Le Fevre Peninsula.
- Ensure the community is aware of how to contact us.
- Build trust in the EPA with open and honest engagement, and position the EPA to respond to issues and concerns by the community.
- Explain the EPA's role, and how it relates with the work of other government agencies including SA Health.
- Develop a database of key stakeholders comprising residents which can be used for future communication and engagement opportunities, including directing people to existing community groups.

Staff from the EPA and SA Health were available to provide feedback and further information.

Community engagement approach

The drop-in session was conducted in café style format, to foster warm and friendly conversations with individual residents.

The EPA community engagement approach is based on the principles of communication, transparency and accountability, as outlined in the EPA [Partnerships and Engagement Framework](#).



Promotion of the event

- Invitations were dropped off at various locations including cafes and shopping centre in the Le Fevre Peninsula
- Invitations were sent to those who attended the ABC licence renewal session and other key stakeholders in the area, as well as via electronic distribution to identified community groups
- [Le Fevre Peninsula – Community information](#) fact sheet
- [Designated page on the EPA website](#)
- Advertisements in *Messenger* (placed in the two weeks leading up to the session)

- Stakeholder database which can be used for future communication and engagement opportunities
- Tweets about about the session
- Port Adelaide Enfield Council shared the event on their Facebook page.

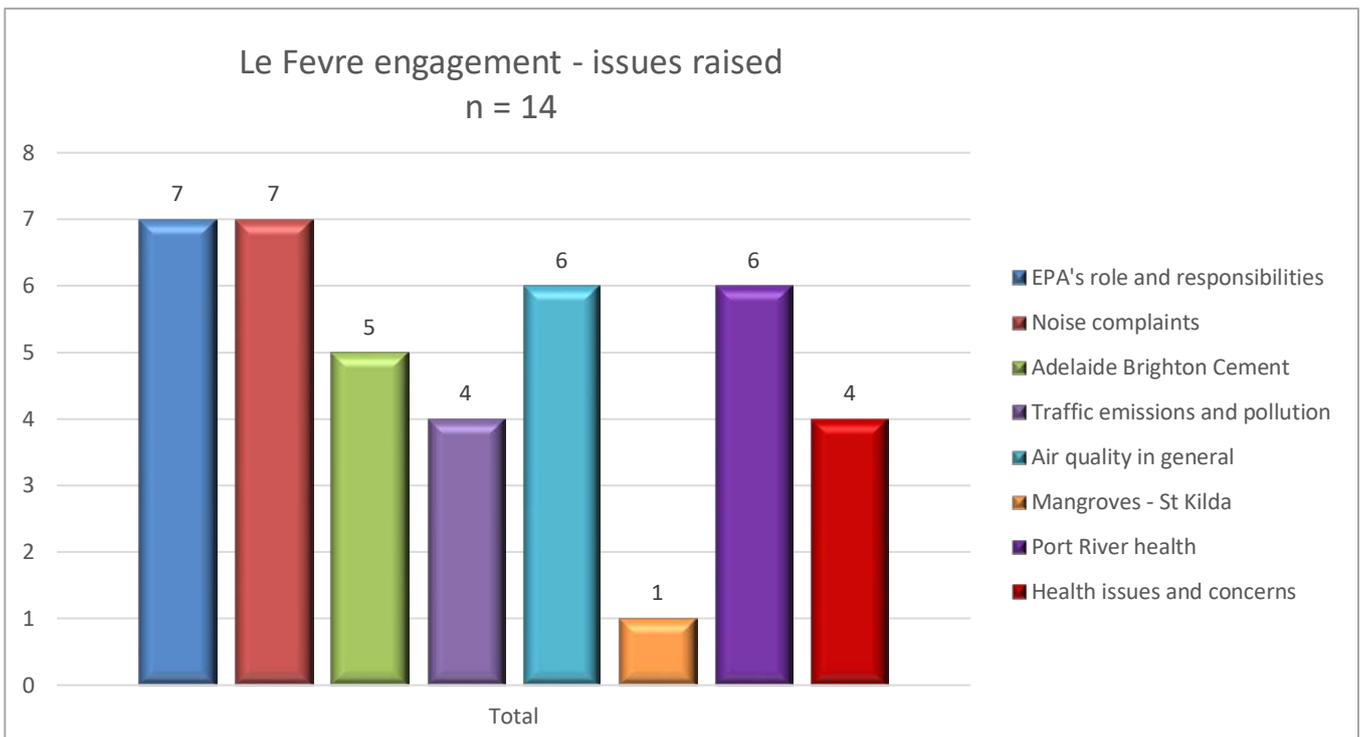
Community drop-in session

A total of 19 people attended the community information session and the Minister for the Environment and Water, the Hon David Speirs MP also visited the session and spoke with community members.

There were 14 feedback forms capturing the main areas of interest completed on site with follow-up actions undertaken by the EPA staff member recording the conversation.



Main areas of interest



The session was based on two key principles:

- thorough and pertinent information; and
- attendance by EPA technical staff, regulatory staff, community engagement staff and Executive. Key senior contacts from SA Health also attended

Feedback

Feedback from community participants at the conclusion of the event was that they felt they were provided with relevant information on the topics they came to discuss.

Interaction with participants was respectful and friendly, and provided insights into the issues and topics of interest to the local community.

Conclusions

The community event provided an opportunity for the EPA and SA Health to listen to individual residents and understand the key issues for the Le Fevre Peninsula community.

The EPA's objectives were to provide a friendly and relaxed environment where members of the community could meet with scientific, technical, regulatory, Executive and SA Health staff to have their questions answered on any area of interest.

The EPA aimed to provide information, to clarify queries, to listen to and gather feedback from the public, and to provide a warm and welcoming environment for residents who chose to do so. These objectives were achieved.

Overall the EPA and other staff involved reported that their conversations with participants were valuable in understanding community perceptions and would assist in decision-making processes. Participants also shared their environmental values and aspirations.

The majority of questions raised by participants answered at the session and participants were satisfied with both the information provided and the format of the session. Those questions that could not be answered were taken on notice and responded to in the week following the session.

The EPA would like to thank SA Health, City of Port Adelaide Enfield, and members of the community groups and individual residents who participated in the session.